Banking Services in Faridabad

730. SHRI GHUFRAN AZAM: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that branches of Oriental Bank of Commerce in Faridabad (Haryana) have, recently, withdrawn some services to the disadvantage of account/ deposit holders ;

(b) whether it is also a fact that receipt of cheques/drafts presented for credit by account holders are refused acknowledgement and they are being forced to drop the cheques/drafts in unattended/Boxes at their own risk resulting is large scale missing credits ;

(c) if so, what are the reasons therefor ; and

(d) what action is proposed in the matter to safeguard the interests of account/deposit holders and improve banking services in Faridabad ?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI DALBIR SINGH: (a) No, Sir.

(b) to (d) Oriental Bank of Commerce have reported that with the objective of improving customer service and cutting down delays in deposit of cheques/drafts for collection, its branches in Faridabad have introduced an additional service under which the customers are encouraged to drop the cheques/drafts in a duly locked box. The customers' interest are fully protected as all the cheques are got specifically crossed in favour of the bank. According to Oriental Bank of Commerce, the system is functioning efficiently and no complaint about large scale missing credits has been received by them. The bank have also reported that whenever specifically requested by the customers, receipts of cheques/drafts presented for credit by account holders .are also.,duly acknowledged. .

बिहार द्वारा उपयोग में न लायी गयी धनराशियों का वापस किया जाना

731. **श्री शंकर दयाल सिंह :** क्या वित्त मंत्री यह बताने की कृपा करेंगे कि :

(क) बिहार सरकार द्वारा मार्च, 1992 माह के बाद उपयोग में न लायी गयी कितनी-कितनी आबंटित राशियां केन्द्रीय सरकार को वापस की गई हैं; और

(ख) इस संबंध में ब्यौरा क्या है और उसके क्या कारण हैं ?

वित्त मंत्रालय में राज्य मंत्री (श्री शान्ताराम पोटदुखे) : (क) और (ख) 1991-92 में केन्द्रीय सहायता के रूप में बिहार सरकार को किये गये आबंटन में से राज्य ने केन्द्रीय सरकार को कोई भी निधि वापिस नहीं की है। तथापि 1990-91 की अपनी वार्षिक योजना के लिए बिहार सरकार द्वारा यथासूचित वास्तविक व्यय के आधार पर केन्द्रीय सहायता में 48.41 करोड़ रुपये की आनुपातिक कटौती की गई है। इस राशि में से 16.00 करोड़ रुपये की राशि 1991-92 में केन्द्रीय सहायता में से समायोजित की गई थी और 32.41 करोड़ रुपए की शेष राशि को 1992-93 में समायोजित किया जा रहा है।

Vacancies of Post of Customs Superintendent, Bombay

732. SHRI JOHN F. FERNANDES: Will the Minister of FINANCE be pleased to state :

(a) whether it is a fact that six posts of superintendent of customs are lying vacant at Custom House, Bombay;

(b) if so, for how long these posts are lying vacant and what are the reasons for not holding D.P.C. within six months of last D.P.C. as per practice;

(c) what are. the reasons for not preparing a stand by waiting list; and